



**Rise Display Accessibility Conformance Report**  
**Revised Section 508 Edition**

(Based on VPAT<sup>®</sup> Version 2.4)

**Name of Product/Version: Rise Display - Rise Display Mobile App & Cloud Platform**

**Report Date: 05/15/2023**

**Product Description:** Mobile App and Cloud Platform App are used to configure Rise Display LED Tickers.

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**Notes:** Mobile App and Cloud Platform developed by Rise Display

**Evaluation Methods Used:** Vendor Proprietary Testing

## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

<b>Standard/Guideline</b>	<b>Included In Report</b>
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Level AAA (Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: Supports</p>	
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Product / platform do not have pre-recorded content</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Product / platform do not have pre-recorded content</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Product / platform do not have pre-recorded content</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Not Applicable</p>

<ul style="list-style-type: none"> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: N/A</p> <p>Authoring Tool: N/A</p> <p>Support Docs: N/A</p>	Not Applicable
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports</p> <p>Authoring Tool: N/A</p> <p>Support Docs: N/A</p>	
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports</p> <p>Authoring Tool: N/A</p> <p>Support Docs: N/A</p>	
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: N/A</p> <p>Authoring Tool: N/A</p> <p>Support Docs: N/A</p>	Product / platform do not use audio
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports</p> <p>Authoring Tool: N/A</p> <p>Support Docs: N/A</p>	
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	<p>Web/Software: N/A</p> <p>Authoring Tool: N/A</p> <p>Support Docs: N/A</p>	Not Applicable

<ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Not Applicable</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Not Applicable</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: N/A</p>	
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Not Applicable</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: Supports</p>	
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p>	<p>Web/Software: Supports</p>	

<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Authoring Tool: N/A Support Docs: Supports</p>	
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: Supports</p>	
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Not Applicable</p>
<p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: N/A</p>	
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: N/A</p>	
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: N/A</p>	

<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web/Software: Supports Authoring Tool: N/A Support Docs: N/A	
<b>4.1.1 Parsing</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web/Software: Supports Authoring Tool: N/A Support Docs: N/A	
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web/Software: Supports Authoring Tool: N/A Support Docs: N/A	

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web/Software: N/A Authoring Tool: N/A Support Docs: N/A	Not Applicable Product / platform do not use audio
<b>1.2.5 Audio Description (Prerecorded)</b> (Level AA) Also applies to:	Web/Software: N/A Authoring Tool: N/A	Not Applicable Product / platform do not have pre-recorded content

Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Support Docs: N/A	
<u><b>1.4.3 Contrast (Minimum)</b></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web/Software: Supports Authoring Tool: N/A Support Docs: Supports	
<u><b>1.4.4 Resize text</b></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web/Software: Does Not Support Authoring Tool: N/A Support Docs: N/A	
<u><b>1.4.5 Images of Text</b></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web/Software: Does Not Support Authoring Tool: N/A Support Docs: N/A	
<u><b>2.4.5 Multiple Ways</b></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web/Software: N/A Authoring Tool: N/A Support Docs: N/A	Not Applicable
<u><b>2.4.6 Headings and Labels</b></u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web/Software: Supports Authoring Tool: N/A Support Docs: Supports	

<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: N/A</p>	
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: N/A</p>	
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: N/A</p>	
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web/Software: Supports Authoring Tool: N/A Support Docs: N/A</p>	
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web/Software: Partially Supports Authoring Tool: N/A Support Docs: N/A</p>	
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web/Software: N/A Authoring Tool: N/A Support Docs: N/A</p>	<p>Product / platform do not use Legal or Financial Data Not Applicable</p>

<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
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**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: N/A	Product / platform do not have pre-recorded content
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: N/A	Product / platform do not have pre-recorded content
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: N/A	Product / platform do not have pre-recorded content
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: N/A	Product / platform do not use audio
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Not Evaluated	
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: N/A	Product / platform do not use audio
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Partially Supports	
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Supports	
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Does Not Support	App requires tap; Web requires mouse
<a href="#">2.2.3 No Timing</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Supports	
<a href="#">2.2.4 Interruptions</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Partially Supports	
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Not Evaluated	

<a href="#">2.3.2 Three Flashes</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Supports	
<a href="#">2.4.8 Location</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Supports	
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: N/A	
<a href="#">2.4.10 Section Headings</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Supports	
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Not Evaluated	
<a href="#">3.1.4 Abbreviations</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Not Evaluated	
<a href="#">3.1.5 Reading Level</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Not Evaluated	
<a href="#">3.1.6 Pronunciation</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Not Evaluated	
<a href="#">3.2.5 Change on Request</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Partially Supports	
<a href="#">3.3.5 Help</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Does Not Support	
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA) Revised Section 508 – Does not apply	Web/Software: Supports	

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Partially Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	
302.8 With Limited Reach and Strength	Partially Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	

### Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">402 Closed Functionality</a>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	N/A	Product is software only
402.2.2 Transactional Outputs	N/A	Product is software only
402.2.3 Speech Delivery Type and Coordination	N/A	Product is software only
402.2.4 User Control	N/A	Product is software only
402.2.5 Braille Instructions	N/A	Product is software only
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required

402.3.1 Private Listening	N/A	Product does not use audio
402.3.2 Non-private Listening	N/A	Product does not use audio
402.4 Characters on Display Screens	N/A	Product is software only
402.5 Characters on Variable Message Signs	N/A	Product is software only
<b><u>403 Biometrics</u></b>	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	Product is software only
<b><u>404 Preservation of Information Provided for Accessibility</u></b>	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	
<b><u>405 Privacy</u></b>	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	
<b><u>406 Standard Connections</u></b>	Heading cell – no response required	Heading cell – no response required
406.1 General	N/A	
<b><u>407 Operable Parts</u></b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	N/A	
<b><u>407.3 Input Controls</u></b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	N/A	Product is software only
407.3.2 Alphabetic Keys	N/A	Product is software only
407.3.3 Numeric Keys	N/A	Product is software only
407.4 Key Repeat	N/A	Product is software only
407.5 Timed Response	N/A	Product is software only
407.6 Operation	N/A	Product is software only
407.7 Tickets, Fare Cards, and Keycards	N/A	Product is software only
<b><u>407.8 Reach Height and Depth</u></b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	N/A	Product is software only
407.8.1.1 Vertical Plane for Side Reach	N/A	Product is software only
407.8.1.2 Vertical Plane for Forward Reach	N/A	Product is software only
407.8.2 Side Reach	N/A	Product is software only
407.8.2.1 Unobstructed Side Reach	N/A	Product is software only
407.8.2.2 Obstructed Side Reach	N/A	Product is software only
407.8.3 Forward Reach	N/A	Product is software only
407.8.3.1 Unobstructed Forward Reach	N/A	Product is software only
407.8.3.2 Obstructed Forward Reach	N/A	Product is software only

407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	Product is software only
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	N/A	Product is software only
<b><u>408 Display Screens</u></b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	N/A	Product is software only
408.3 Flashing	N/A	Product is software only
<b><u>409 Status Indicators</u></b>	Heading cell – no response required	Heading cell – no response required
409.1 General	N/A	Product is software only
<b><u>410 Color Coding</u></b>	Heading cell – no response required	Heading cell – no response required
410.1 General	N/A	Product is software only
<b><u>411 Audible Signals</u></b>	Heading cell – no response required	Heading cell – no response required
411.1 General	N/A	Product is software only
<b><u>412 ICT with Two-Way Voice Communication</u></b>	Heading cell – no response required	Heading cell – no response required
<b><u>412.2 Volume Gain</u></b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	N/A	Product is software only
412.2.2 Volume Gain for Non-Wireline ICT	N/A	Product is software only
<b><u>412.3 Interference Reduction and Magnetic Coupling</u></b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	Product is software only
412.3.2 Wireline Handsets	N/A	Product is software only
412.4 Digital Encoding of Speech	N/A	Product is software only
412.5 Real-Time Text Functionality	N/A	Product is software only
412.6 Caller ID	N/A	Product is software only
412.7 Video Communication	N/A	Product is software only
<b><u>412.8 Legacy TTY Support</u></b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	N/A	Product is software only
412.8.2 Voice and Hearing Carry Over	N/A	Product is software only
412.8.3 Signal Compatibility	N/A	Product is software only
412.8.4 Voice Mail and Other Messaging Systems	N/A	Product is software only
<b><u>413 Closed Caption Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	N/A	Product is software only
413.1.2 Pass-Through of Closed Caption Data	N/A	Product is software only
<b><u>414 Audio Description Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	N/A	Product is software only

414.1.2 Other ICT	N/A	Product is software only
<b>415 User Controls for Captions and Audio Descriptions</b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	N/A	Product is software only
415.1.2 Audio Description Controls	N/A	Product is software only

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Partially Supports	See information in WCAG 2.0 section
<b>502 Interoperability with Assistive Technology</b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	N/A	
502.2.2 No Disruption of Accessibility Features	N/A	
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	N/A	
502.3.2 Modification of Object Information	N/A	
502.3.3 Row, Column, and Headers	N/A	
502.3.4 Values	N/A	
502.3.5 Modification of Values	N/A	
502.3.6 Label Relationships	N/A	
502.3.7 Hierarchical Relationships	N/A	
502.3.8 Text	N/A	
502.3.9 Modification of Text	N/A	
502.3.10 List of Actions	N/A	
502.3.11 Actions on Objects	N/A	
502.3.12 Focus Cursor	N/A	
502.3.13 Modification of Focus Cursor	N/A	
502.3.14 Event Notification	N/A	
502.4 Platform Accessibility Features	N/A	
<b>503 Applications</b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	N/A	Product does not contain User Preferences
503.3 Alternative User Interfaces	N/A	

<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	N/A	Product doesn't use audio
503.4.2 Audio Description Controls	N/A	Product doesn't use audio
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	N/A	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	N/A	Product does not contain Authoring Tools
504.2.2 PDF Export	N/A	Product does not contain Authoring Tools
504.3 Prompts	N/A	Product does not contain Authoring Tools
504.4 Templates	N/A	Product does not contain Authoring Tools

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	
602.3 Electronic Support Documentation	Partially Supports	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially Supports	
603.3 Accommodation of Communication Needs	Partially Supports	